



COVID-19 POLICY

- * Partastic agrees that in line with Government guidance business activities should only take place where we can establish social distancing, safe systems of work, and suitable protection measures for customers/staff and good disinfecting procedures for equipment.
- * Indoor teepee hire and Cinema Movie Night set up are only to be used in one room within the household and should not be moved between rooms after installation.
- * The Bell Tent party can only take place where equipment is hired in an enclosed and private back garden area with no access to public spaces. Use of the hire equipment must be for the householder and those living within the household only. Customers must not allow, under any circumstances, persons who are not from their own household to use the equipment. Where customers are found in breach of this, Partastic reserve the right to immediately arrange collection of the equipment.
- * We are currently unable to hire for social gatherings and for use outside of immediate family.
- * Cross contamination between households will be eliminated by introducing a rest period of 3 days/72 hours between hire and additional cleaning before and after use adequate PPE will be worn during delivery and collection by staff from Partastic. Strict hygiene measures will be carried out throughout.
- * Equipment will be thoroughly cleaned /disinfected before it can be rehired. Everything that can be machine washed will be done so at 40 degrees and steamed to eliminate any possible cross contamination. Soft furnishings that cannot be washed at 40 degrees will not be included in the packages. Blankets, sheets and pillowcases for sleepovers for the hirer to use, will be washed and placed in a fastened bag 72 hours prior to delivery.
- * The client must notify us in advance of delivery if there are any members of the household who have tested positive for COVID-19 or are presenting with symptoms in the run up to hire or during hire. Partastic will also notify the hirer if at any point any members of our household become unwell with any symptoms of COVID-19 and reserve the right to cancel the hire if this situation arises.
- * All deposits/payments can be moved to a new date if the hirer/Partastic need to cancel because of Coronavirus. Please note a change of date will only be offered, no refunds are available.
- * This policy is in addition to the standard risk assessment and terms of hire which must be agreed prior to hire. Hiring out during this uneasy time is a huge show of trust between customers and Partastic. We will be strictly adhering to these measures in the hope to prevent any spread of Coronavirus. Despite this, it is impossible to guarantee that no cross contamination of the virus can happen nor can Partastic be blamed for any possible Coronavirus infection.